

Call Centers

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"In case of emergency, call 211"

Contact Us

# **Funding**

Service is provided at no charge to the caller, so funding and partnerships are critical to assure service can continue to be provided throughout the state on a 24/7 basis. The goal is to continue building an organization that models a history of public/private, state/local support. To date, financial support for 2-1-1 has come from: United Way, Wisconsin Department of Health Services, local government, community foundations and health care organizations. We are continually looking for additional partners and support to assure we can continue to provide this valuable service throughout the state.

**FAQs** 

What is 2-1-1?

2-1-1 is a free, easy-to-remember phone number connecting callers with health and human services in their community.

## How does it work?

When you call 2-1-1, you will talk to a trained resource specialist who has access to a comprehensive database of nearly all health and human services that exist in your community. Information and referral is available 24 hours a day, 7 days a week throughout the year. Information can be provided in over 90 different languages.

# What information is available?

The site contains comprehensive information about health and human services programs in Wisconsin. This includes, but is not limited to assistance for food, housing and shelter, education, legal advice, emergencies, physical and mental health issues, financial assistance, transportation, and state agency and program information.

## Can anyone call 211?

Anyone looking for information or assistance to identify the services best suited to meet his or her needs is eligible to call. Case managers, church leaders, employers, teachers or other agencies calling on behalf of their clients, members, employees or students are also welcome.

I am a service provider. What programs are eligible to be listed in your database?

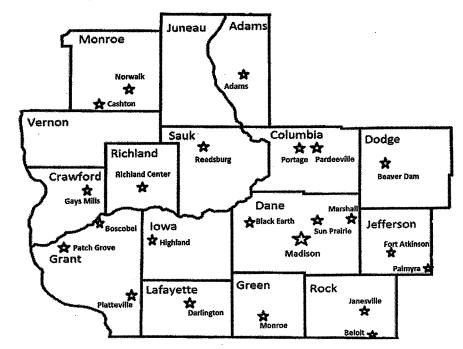
Contact your local call center and ask for the resource manager. They will be able to provide you with specifics on what programs are eligible to be listed in this database.

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# **Mobile Pantry Program**

Please call 608-223-9121 between 8:30am-5:00pm for cancellations due to weather or other circumstances.



# What is a mobile food pantry?

Second Harvest teams up with local volunteers each month to distribute fresh and non-perishable food to people who are experiencing challenges with making ends meet. Days, times, & locations for each mobile are listed below. We distribute 40-60 pounds of food per household. Bring bags and boxes if possible.

#### **Adams County**

Friendship: CWCAC – Adams (call 608-339-0273 for location), 3<sup>rd</sup> Monday, 11am, ADAMS COUNTY RESIDENTS ONLY

#### **Columbia County**

Portage: St Vincent de Paul (1311 W. Wisconsin St), 2<sup>nd</sup> Monday, 11am
Pardeeville: St. Mary's of the Most Holy Rosary Catholic Church,
(318 S. Main St) 4<sup>th</sup> Monday, 3:30pm

#### **Crawford County**

Gays Mills: Community Center (212 Main St), 4<sup>th</sup> Wednesday, 2pm

#### **Dane County**

Black Earth: New Heights Lutheran Church (1705 Center St), 2<sup>nd</sup> Tues, 4pm Madison:

- Brittingham Apts. (755 Braxton Pl)
   1<sup>st</sup> Wednesday, 2pm
- South Madison: St. Martin House (Catholic Multicultural Center) (1862 Beld St), 1<sup>st</sup> Thursday, 9am
- Allied Drive: Boys & Girls Club (4619 Jenewein Rd), 3<sup>rd</sup> Saturday, 10:00am (except June is 4<sup>th</sup> Saturday)
- Bethesda Community Church (3245 E. Washington Ave), 2<sup>nd</sup> Friday, 4:30pm
- Bridge Lake Point Waunona Neighborhood Center (1917 Lake Point Dr), 3<sup>rd</sup> Wednesday, 11:30 am

Marshall – Waterloo: Holy Trinity Church (605 Madison St), last Friday of month, 3pm Except Mar. will be held Mar. 22, 2013, Nov and Dec dates TBA

Sun Prairie: Emergency Food Pantry in Sunshine Place (18 Rickel Rd), last Tuesday of month, 5pm (Not held in Nov; Dec date TBA)

# **Dodge County**

Beaver Dam: CWCAC Food Pantry (134 S. Spring St or Henry St parking lot), 2<sup>nd</sup> Saturday, 10am

## **Grant County**

- Patch Grove: St John's Catholic Church (231 N. Wyalusing St), 2<sup>nd</sup> Tuesday, 1:30pm
- Platteville: St Mary's Catholic School (131 W. Cedar St), 3<sup>rd</sup> Friday, 10am
- Boscobel: Immaculate Conception Catholic Church (405 E. Legrand St), 3<sup>rd</sup> Tuesday, 11:30am

**Green County** 

Monroe: St Vincent de Paul (501 1st Ave), 3rd Thursday, 3pm

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Highland: Sts. Anthony & Philip Church (726 Main St), last Monday of month, 4:30pm

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Ft. Atkinson: St Joseph's Catholic Church (1660 Endl Blvd), 2<sup>nd</sup> Thursday, 2pm Palmyra: St Mary's Catholic Church (919 W. Main St), 1<sup>st</sup> Thursday, 3:30pm

**Lafayette County** 

Darlington: 3<sup>rd</sup> Friday, 2:30pm

(Dec-Mar) American Legion (1400 Keep St)

(Apr-Nov) Holy Rosary Catholic Church (730 Wells St)

Monroe County

Cashton: Community Center (812 Main St), 3<sup>rd</sup> Tuesday, 10:30am Norwalk: Community Center (200 North St), last Tuesday of month, 11am

**Richland County** 

Richland Center: Fellowship Hall (26700 Fellowship Ln), 3<sup>rd</sup> Thursday, 3:30pm

## **Rock County**

#### Janesville:

- St. John Vianney Catholic Church (1250 E. Racine St), 2<sup>nd</sup> Monday, 3pm
- ECHO: Rock County Fair Grounds (1301 Craig Ave), last Wednesday of month, 9am, JANESVILLE RESIDENTS ONLY, must call ahead: 754-5333, not held in July, Nov and Dec
- As of March, 2013 the Church of the Nazarene mobile pantry will not take place.

# Beloit:

- Masonic Center #1 (229 W. Grand Ave), 2<sup>nd</sup> Wednesday, 10am
- Masonic Center #2 (229 W. Grand Ave), 4<sup>th</sup> Tuesday, 10am

# Sauk County - EXCEPT November & December

Reedsburg: 4<sup>th</sup> Thursday, 4:30pm (except January which will be held on Jan. 31, 2013) - January - March, Reedsburg VFW (200 Veterans Dr) - indoors April - October, Sacred Heart Catholic Church (624 Willow St) - outdoors

The following donors designated their support to Second Harvest Foodbank's Mobile Pantry Program in fiscal year 2013: Caritas Foundation, Catholic Charities, and Rural Mutual Insurance Company.